



# Mobile Genius

[www.knoxsmartrips.org](http://www.knoxsmartrips.org)

Become an instant expert on Riding the Bus (aka Transit to those in the know.)

## How do I know what bus goes where? And which one do I ride?

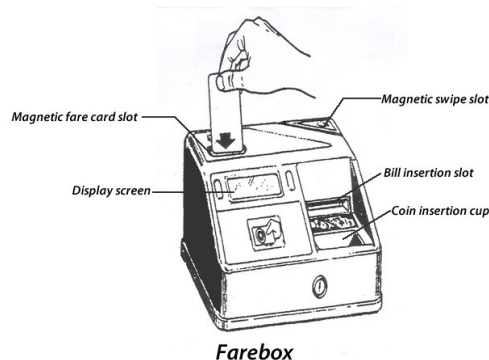
Knoxville Area Transit (KAT) route schedules & maps are available on the KAT website at [www.katbus.com](http://www.katbus.com), or at locations around town like grocery stores and libraries. To figure out where to stand (& at what time) to catch the bus, find the closest marked stop on the map and look under that stop number on the schedule to see what time the bus will arrive there. (Keep in mind KAT bus route maps are not to scale.)

When you're ready to catch the bus, head to your nearest bus stop, marked by a bus stop sign—or to any safe street corner along the route, as long as it's not a turning lane). Plan on arriving 5 minutes before the bus is scheduled to be there. Bus stop signs also list the routes that stop there. Make sure you have a KAT pass or enough money to pay your fare (\$1.50). If you don't have exact change, that's okay! The farebox will issue you a "change card" which you can use toward your next fare purchase.



## The bus is coming! What do I do now?

Now to the exciting part of your trip; riding the bus! Check the route name and number on the front of the bus to make sure it's the route you want. If it is, raise your hand to let the driver know you're waiting to ride. When the bus stops, hop on, and pay your fare in the farebox.



## What's a transfer? Do I need one?

Sometimes you may need to take two different bus routes to get where you are going. A transfer allows you to pay a reduced rate (50¢) for the second leg of your trip. If you need to transfer to a second bus to get to your destination, just let your driver know when you get on the first bus. They will issue you a transfer slip for the next connecting bus. Your transfer is *only* valid for a connection to the next bus on a continuous route. It can't be used for a stopover or a return route.

## How do I get the bus to stop at my stop?

When you notice your stop is coming up, look for the black or yellow strips around the windows that say "Push here for stop," or a yellow cord running above the windows. Push the strips or pull the cord when you are about a block and a half from your stop. When you hear a "PING", you have just signaled to the driver that you would like to get off the bus. When the bus stops, thank your driver for doing the hard part (driving!) and exit the bus.

**Still a little nervous?** Call the KAT Customer Information number to speak to a real live person who can help you plan your trip. 637-3000 (TTY 525-1525 for the hearing impaired.)